



Privacy Policy for Squash Ireland

Effective Date: 14/10/2024

Last Updated: 24/10/2024

1. Introduction

Welcome to www.squashireland.ie (the "Website"), operated by Squash Ireland ("we", "us", or "our"). We are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our Website. By using our Website, you consent to the practices described in this Privacy Policy.

2. Information We Collect

We collect various types of information to provide and improve our services:

a. Personal Information

We may collect personal information that you voluntarily provide to us when you:

- Sign up for newsletters or marketing communications.
- Participate in events, surveys, or promotions.
- Contact us for inquiries or support.

Types of personal information we collect may include:

- Name
- Email address
- Phone number
- Mailing address

- Payment information (e.g., credit card details)

b. Non-Personal Information

We automatically collect non-personal information when you interact with our Website, including:

- Browser type
- IP address
- Device type
- Pages visited
- Time spent on pages
- Referring website

This information is collected through cookies and similar tracking technologies. See our Squash Ireland - Cookie Policy for more details.

3. How We Use Your Information

We use the information we collect for various purposes, including:

- To provide, operate, and maintain our Website.
- To improve, personalise, and expand our services.
- To communicate with you, including customer support and promotional materials.
- To process transactions and manage payments.
- To analyse user behaviour and trends for internal purposes.
- To ensure compliance with legal obligations.

4. Legal Basis for Processing Personal Information

If you are located in the European Economic Area (EEA), we rely on the following legal bases for processing your personal information:

- **Consent:** You have given us permission to process your personal data.
- **Contractual Necessity:** The processing is necessary to fulfil a contract with you.
- **Legal Obligation:** We are required to comply with legal obligations.
- **Legitimate Interests:** The processing is necessary for our legitimate business interests, provided those interests are not overridden by your rights.

5. How We Share Your Information

We do not sell or rent your personal information to third parties. However, we may share your information in the following situations:

- **Service Providers:** We may share your data with third-party service providers who assist us in operating our Website and delivering services (e.g., payment processors, hosting providers, email platforms).
- **Legal Compliance:** We may disclose your information if required by law or to protect our rights, privacy, safety, or property.

6. Third-Party Services

Our Website may contain links to third-party websites or services not controlled by us. We are not responsible for the privacy practices of these third parties. We encourage you to review their privacy policies.

7. Data Retention

We will retain your personal information only for as long as necessary to fulfil the purposes outlined in this Privacy Policy, unless a longer retention period is required by law.

8. Security of Your Information

We implement appropriate technical and organisational measures to protect your information from unauthorised access, use, or disclosure. However, please note that no method of transmission over the Internet or electronic storage is 100% secure.

9. Your Data Protection Rights

If you are a resident of the EEA or another jurisdiction with specific data protection rights, you may have the following rights:

- **Right to Access:** You have the right to request copies of your personal data.
- **Right to Rectification:** You have the right to request correction of inaccurate or incomplete data.
- **Right to Erasure:** You have the right to request deletion of your data under certain conditions.
- **Right to Restrict Processing:** You have the right to request restriction of processing your data.
- **Right to Data Portability:** You have the right to request the transfer of your data to another organization.
- **Right to Object:** You have the right to object to certain types of data processing.
- **Right to Withdraw Consent:** If processing is based on consent, you have the right to withdraw it at any time.

To exercise these rights, please contact us at info@irishsquash.com

10. Children's Privacy

Our Website is not directed to individuals under the age of 18, and we do not knowingly collect personal information from children under 18. If you believe that we have collected data from a child, please contact us so we can take appropriate action.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any updates will be posted on this page with the revised "Effective Date". We encourage you to review this policy periodically.

12. Contact Us

If you have any questions or concerns regarding this Privacy Policy, please contact us at:

- **Email:** info@irishsquash.com
- **Phone:**
- **Address:** Irish Sports HQ, Blanchardstown, Dublin, Co. Dublin. D15DY62

13. Complaints

If you are a resident of the EEA and have concerns about our handling of your data, you have the right to lodge a complaint with your local data protection authority.